

# PROCESS FOR FAMILIES

How we find you a nanny



## ENQUIRE VIA PHONE OR WEBSITE

Start the process by getting in touch to tell us about your care needs, and ensure that we have availability to assist with your role.



## STEP ONE - FILL IN OUR CLIENT FORM

If you're happy with the information we've provided, get started by filling in our simple online form. You will be able to tell us more about your family, and more about the kind of nanny you're looking for, so we can find you the perfect fit!



## STEP TWO - WE LIST YOUR JOB

Once you've filled in your client form, you'll receive an invoice for the listing fee, and your job alert goes out to the team. As candidates become available we send you their profiles and arrange for you to chat with them via phone.

*In the event that we are not able to provide you with any candidates within 1 week of your start date, your listing fee will be refunded to you. (Cost \$50)*

## STEP 3 - PLACEMENT OPTIONS



You will have a chance to talk to and meet your favourite applicant. When you find the right nanny for you there two options:

**DIY placement:** Receive a comprehensive resource pack, your nanny's details and you're good to go. (Cost: \$300)

**Standard placement:** Receive a comprehensive resource pack, your nanny's details and you're good to go. Standard placements include a 4 week replacement guarantee\*. (Cost \$550)